



# FIS MAGAZINE

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## **Quartet for success: people, data, processes & technology**

Digitization begins in the mind. Therefore, every digitization project is always a change project. The focus here is on the people using the software solution. Processes need to be redesigned and data validated. Last but not least, the suitable technology is selected as a tool for the developed digitization strategy.

This is why we at FIS do not only focus on IT but always keep an eye on this successful quartet for your corporate objectives. We are your partner at eye level for your digital transformation and make you a winner.

*Ralf Bernhardt*

Ralf Bernhardt, Managing Director



## FIS becomes green(er) **ON THE ROAD TO CLIMATE NEUTRALITY**

We have always attached great importance to climate protection and sustainability. In 2022, we have set ourselves the goal of becoming climatically neutral. This project is supported by experienced sustainability consultants.

### **Measuring and compensating climatic impacts**

In a first step, the CO<sub>2</sub> footprint of FIS is determined in areas such as heat generation, fuel consumption, hardware, waste generation and consumables. Next, measures are taken to fully compensate climatic impacts.

### **Reducing climatic impacts**

Moreover, since 2009 FIS has been relying on green electricity with now more than 2,800 m<sup>2</sup> of photovoltaics modules. „Green power is of particular importance to us as we are a bulk consumer due to our data centers. By producing green power ourselves, FIS makes a major contribution to protecting the environment,“ explains Christian Lang, management board member at FIS. This year, the doubling of the charging stations for electric vehicles from six to twelve at the Grafenrheinfeld corporate campus is another step towards a green future.

*Learn more about  
sustainability  
at FIS*



[fisly.de/sustainability](https://fisly.de/sustainability)

# From license purchase to subscription

## NEW SUBSCRIPTION MODEL FOR FIS PRODUCTS

Apart from software acquisition via license purchase, FIS offers a subscription price model for a multitude of FIS products. *FIS/edc*, *FIS/mpm*, *FIS/fci* and different logistics solutions are already available in the subscription. In the future, the model will be rolled out for further FIS products.



Subscription is a subscription model for which the customer pays a regular fee and acquires the right of software utilization for a specific period of time. Benefits for customers: low initial costs, planning security, simple tax management, flexibility and currentness of systems. In addition, the service team of the software supplier ensures smooth operation.

The FIS subscription model includes the following three services:

- **Use:** FIS has the property right of the implemented system and the customer is granted the right of use over the term of the contract.
- **Software maintenance:** This includes the internal further development of the solution as well as bug fixing.
- **Technical release upgrade:** This includes the technical software upgrade to a current version. Additional service efforts may occur for the implementation.





## SAP Process Discovery

### HOW TO CREATE YOUR INDIVIDUAL S/4HANA ROADMAP

SAP ECC customers are facing the changeover to the SAP S/4HANA EPR system. SAP Process Discovery was developed to simplify the individual project planning for the S/4HANA migration. The free SAP tool measures **process efficiency** (e.g. in the areas of financing, purchasing, sales and distribution, production) and uncovers optimization potentials: Which processes take too long or require manual rework? Moreover, the analysis tool enables **benchmarking**, i.e. a direct performance comparison with other companies of the same industry and similar size.

SAP Process Discovery provides IT and expert decision makers with exactly the information required for **planning the S/4HANA project**. The analysis results show which processes run properly in the current SAP system and which processes should be optimized prior to or in the course of the S/4HANA system changeover. On the basis of the measurement results, the individual indicators are to be checked and the corresponding measures derived.

Experienced consultants help define the necessary work packages and map and terminate them in a project plan afterwards. Consequently, Process Discovery enables the planning of the S/4HANA migration taking into account the **individual circumstances**. This means that ERP conversion is easier to plan, risks are reduced and project costs can be estimated more precisely.

*Learn more about  
SAP S/4HANA  
transition:*



[fisly.de/s4-transition](https://fisly.de/s4-transition)



# SELECTION OF TRANSITION STRATEGY



## GREENFIELD

A complete reimplementation of the business processes in the S/4HANA system is requested („greenfield planning“) as the company would like to free itself from „inherited burdens“. Master data can be migrated using proven tools.



## BROWNFIELD

Individual processes and settings from the existing SAP system are adopted in SAP S/4HANA as far as possible in order to maintain important competitive advantages.



## SELECTIVE DATA

The hybrid approach as a middle way enables companies to consolidate several single systems in one system. Only the (selectively) relevant business data.

## INDIVIDUAL PLANNING



### Step

Execute SAP Process Discovery and evaluate your current process quality and efficiency in the existing SAP ERP system.



### Step

Derive useful cleanup measures prior to the S/4HANA project: retaining processes versus starting new processes.



### Step

Create an individual and cost-optimized S/4HANA migration scenario.



## FIS extends its portfolio by cloud-based platform for process management **REAL PROCESS INTELLIGENCE WITH SAP**

From now on, SAP Signavio, the process transformation suite by SAP, is part of the FIS portfolio. The cloud platform helps companies better understand, transform and control their own business processes. The aim is **continuous and efficient process organization** in order to build up a competitive and intelligent company.

*”SAP Signavio fits perfectly with our existing portfolio. FIS has long focused on process modelling. So far, however, it was mainly executed manually. Now, we are able to model the processes directly via Signavio and make them easy to understand for all project participants.“*

*Björn Knorn, Head of Solution Architects and Product Management at FIS*

In Signavio, process owners can model corporate processes, analyze them in real time and get deep insights. This transparency helps them to respond quickly and simplify processes. SAP Signavio especially offers benefits to companies wishing to restructure their organization and quickly implement changes, but also to companies wishing to **monitor process chains** within the shortest time and create **continuous transparency**. Basically, the platform is suitable for anyone, also for companies, being in the middle of an ERP changeover to SAP S/4HANA.





# The customer engagement platform for innovative marketers

## SAP EMARSYS WITH THE FIS GROUP

Omnichannel, personalization and automation: in modern marketing, an innovative software solution is the basis for successful and up-to-date communication with prospective customers and existing customers. Data and processes need to be controlled in one central application if marketers wish to know the customers and their requirements and make this knowledge the focus of their marketing activities.

### SAP Emarsys as innovative marketing platform

With its Emarsys solution, SAP offers an omnichannel customer engagement platform used by marketers for implementing cross-channel personalized campaigns quickly and flexibly. Data sources from across the company are activated to contact customers individually and in real time using the fully integrated and cloud-based marketing solution. Together with its Medienwerft subsidiary, FIS offers the implementation of SAP Emarsys as well as the **content-related design** of the application during **running operation**.

### SAP Marketing Cloud is still supported

Up to now, the marketing cloud has been the SAP solution for marketing automation and campaign control. Companies already using SAP Marketing Cloud can continue to make **full use** of it. The FIS professionals will keep providing support for the marketing cloud **configuration and operation**.





## Material Master Maintenance at FACC Operations GmbH

### **DIGITAL MASTER DATA MANAGEMENT MADE EASY**

Data and its quality play a key role for digital transformation. Not only the implementation of a suitable tool is decisive on the road to efficient master data management but also the implementation of a corporate-wide master data strategy.

#### **Automating material master maintenance**

To simplify and accelerate the previously complex material master maintenance process, FACC decided to use the *FIS/mpm* master data tool for the integration of a new plant. Prior to project start, existing processes were analyzed, the user departments involved and important organizational steps taken.

#### **Workflows ensure top data quality and improved process efficiency**

Now, the employees can use *FIS/mpm* to simplify the creation, maintenance and management of material master data in SAP. Support is provided by field-tested workflows. Consequently, FACC benefits from high data quality and efficient data provision. Moreover, the master data project is an important headstone for the upcoming SAP S/4HANA transition.

*Learn more  
on master data  
management*



[fisly.de/master-data](https://fisly.de/master-data)

# 95 %

of companies surveyed confirm that master data management makes a substantial contribution to corporate success.

(PwC, 2018)

„A clear definition prior to project start is essential: What is to be implemented? What do you want to do? What should the future process look like?“

Christine Klaffenböck,  
FACC Operations GmbH

## High-quality master data - 4 success factors



Persons



Processes



Tools



Governance



## PDC in the warehouse

### UI5 CREATOR FOR OPTIMIZED RADIO DIALOGS

Portable data capture units are frequently used in the warehouse for picking, putaway or physical inventory. On many handheld devices, however, contents are often not completely displayed, buttons are too small or the lighting conditions in the warehouse are too poor to properly recognize the **display on the PDC unit**.

#### Responsive and modern SAPUI5 design

The newly developed UI5 Creator by FIS enables the conversion of ITS-mobile applications (e.g. for radio dialogs in the warehouse) into the modern SAPUI5 design. The result is an easy-to-operate and **responsive user interface** that can be adjusted individually.

#### Reduced workload on small devices

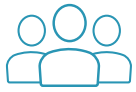
With this solution, rigid layouts belong to the past: contents, for instance, are no longer truncated or displayed too small. Scrolling over the small handheld screen is therefore no longer necessary. In addition, different color schemas can be set for a particularly **pleasant working environment** according to the existing lighting conditions for instance. The FIS solution is suitable for all SAP applications that use ITSmobile, such as SAP EWM, Stock Room Management or WM.

*Learn more*



[fisly.de/ui5-en](https://fisly.de/ui5-en)





# Regional Financial Authority of Rhineland-Palatinate relies on *FIS/hrd*

## PAYROLL ACCOUNTING FOR 180,000 PAYMENT CASES

Due to negotiated and statutory adjustments, the ISC (IPEMA Service Center) employees in the Regional Financial Authority of Rhineland-Palatinate need to permanently adjust and test payroll schemas and rules as well as table contents in the SAP HCM system. Since 2013, ISC has relied on the *FIS/hrd* tools for this purpose and securely executes 180,000 payment cases every month.

### Schemas and rules simply changed and securely developed

Employees can use the *FIS/hrd* Schema and Rule Analyzer to individually adjust ISC schemas, rules and tables and store them in an audit-proof manner. This reduces costs for external consultants. In the case of audits, the data can be called again at any time and variances shown.

*“It is very important for us to be able to see at any time what has been changed in the system. This minimizes the error risk and makes us audit-compliant.”*

*Hermann-Josef Haag, Head of the IPEMA Service Center*

### Test, copy, comparison - the protection of HR data has top priority

In addition, ISC uses the copy and comparison tool of *FIS/hrd*. It enables the anonymization of employee data for analyses, training purposes and system updates and their use in compliance with data protection. The tool also provides support for the comparison of payroll results.

*Read success story here:*



[fisly.de/ipema-story](https://fisly.de/ipema-story)



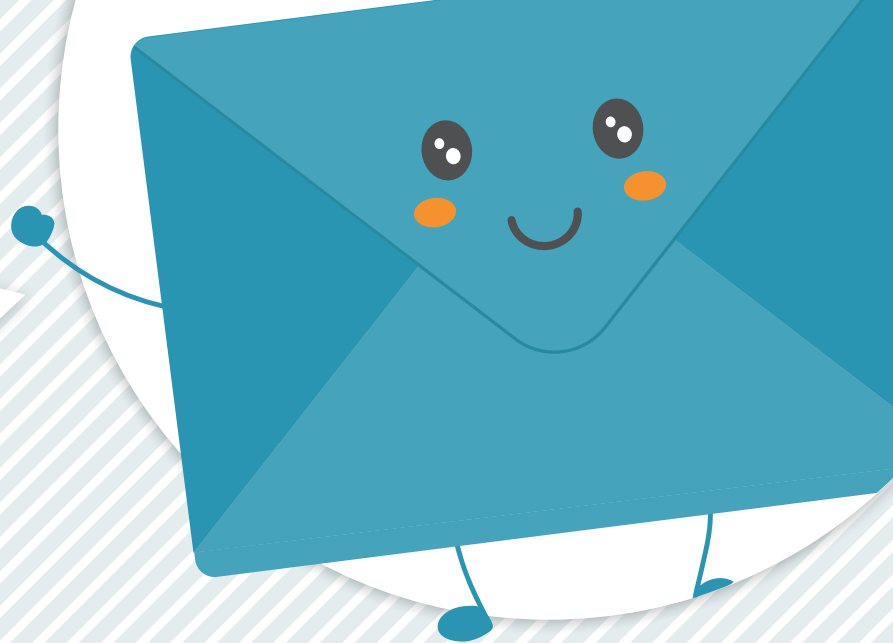


## FIS – TAILORED SOLUTIONS FROM A SINGLE PROVIDER

- ERP implementation and transition (SAP ERP and SAP S/4HANA)
- Retailing for the technical wholesale
- Solutions relating to warehouse and transport logistics
- Master Data Management and Document Processes for SAP
- SAP solutions for the HR department
- SAP applications for marketing, e-commerce, sales and service
- Integration and interfaces between systems and business partners
- Certified support for FIS and SAP products
- Hosting and Managed Services



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